

Pharmaceuticals



Biotechnology & drug company focused on the development, production and sale of high quality plasma derivatives



Objectives

Our client wanted to reduce costs and boost revenues by improving the quality and productivity within their quality department and improving cycle time, operations and quality.



Tools

- Tools were introduced to make departments more aware of deviations and cost of these
- Installed mechanisms for improved problem identification and resolution
- Employee base was encouraged through tools to recommend improvement strategies which were then evaluated by price
- Identified bottlenecks that limited ambition and production
- Put in place processes to improve the cooperation between quality and production units
- Installed tools to align the organization to the same goals
- Developed and conducted training on quality and productivity simulation



Outcomes/ Deliverables

- Improved performance in 7 months
- Improved processing quality which resulted in an increase of batches released on time of 17%
- Workforce became more cost conscious and assumed responsibility for minimizing unnecessary costs
- Increased efficiencies within the quality unit leading to a labor reduction
- Decreased the number and value of critical and major deviations significantly

Proudfoot