

# Pharmaceuticals



## Objectives

Facing unparalleled demand for its products needed to increase production.

However, its flagship site was struggling to increase output, with regular stock outs on its packaging lines restricting production.

The COO needed to transform overall equipment effectiveness to deliver a 15% increase in productivity.



## Tools

- Proudfoot established a pilot employing a bottom-up approach to involve the workforce
- Joint teams implemented multiple improvements to drive productivity upwards, including a management operating system that calculated real-time overall equipment effectiveness and indicated variances
- Specialist coaching introduced the new system and training indicated the corrective action to take to keep production on track
- Skills training also improved management behavior



## Outcomes/ Deliverables

- **The pilot was a success and delivered the 15% productivity increase**
- The workforce embraced the new tools and improved ways of working
- Consequently, management took the decision to roll out the improvement program to all 24 packaging lines in the site

# Proudfoot